

POLICIES



Collection Time: Please have your City of El Mirage barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.



Barrel Placement: Barrels must be placed at the end of the curb with the front facing the street (handles facing your home). Do not place barrels near anything that might be damaged by the automated arms. **Provide at least four feet of clearance in all directions from any obstacle.** (City Code § 52.16(A)). Placing barrels near obstacles may prevent your trash or recycling from being collected.



Containment: Bag and tie all trash before placing in the barrel. **Do not bag your recyclables.** All trash and recycling must be contained in your barrel(s) provided to you by the City of El Mirage and cannot protrude more than one foot beyond the barrel. **Refuse not contained in your City of El Mirage barrel(s) will not be collected and overfilled barrels will not be serviced!** Customers will be required to partially empty overfilled barrels and a truck will not return until the next regularly scheduled collection day.



Unacceptable Waste: Remodeling or construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, contact Parks & Sons Customer Service to make special arrangements (additional charges will apply).



Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Parks & Sons Customer Service or visit us online at parksandsons.com/hazardous.



Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, contact Parks & Sons Customer Service to arrange for a special pick up and pricing.

CONTACTS



Billing: All billing for your residential services is performed by the City of El Mirage. For any billing-related questions, please contact El Mirage Customer Service.

El Mirage Customer Service

Phone: (623) 933-1228 | Web: elmirageaz.gov
Monday through Friday, 7:30 am to 5:30 pm

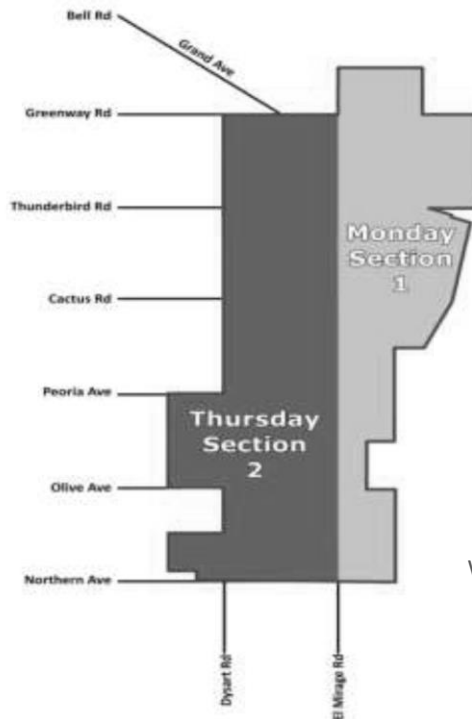


Service: Trash and recycling services are provided by Parks & Sons of Sun City, Inc.

Parks & Sons Customer Service

Phone: (623) 974-4791 | Web: parksandsons.com
Monday through Friday, 8:00 am to 4:00 pm

COLLECTION & HOLIDAY SCHEDULE



Section 1

East of El Mirage Rd.
Monday collection
(trash & recycle)

Section 2

West of El Mirage Rd.
Thursday collection
(trash & recycle)

Following is a list of the observed holidays this year. **If a holiday is not mentioned in the schedule, your trash and recycling collection will not be affected.**

NEW YEARS DAY: Monday, January 1
Section 1 collected on Tuesday (01/02). Section 2 collected on Friday (01/05).
MEMORIAL DAY: Monday, May 28
Section 1 collected on Tuesday (05/29). Section 2 collected on Friday (06/01).
INDEPENDENCE DAY: Wednesday, July 4
Section 1 collected on Monday (07/02) – no change. Section 2 collected on Friday (07/06).
LABOR DAY: Monday, September 3
Section 1 collected on Tuesday (09/04). Section 2 collected on Friday (09/07).
THANKSGIVING: Thursday, November 22
Section 1 collected on Monday (11/19) – no change. Section 2 collected on Friday (11/23).
CHRISTMAS: Tuesday, December 25
Section 1 collected on Monday (12/24) – no change. Section 2 collected on Friday (12/28).
NEW YEARS DAY: Tuesday, January 1, 2019
Section 1 collected on Monday (12/31) – no change. Section 2 collected on Friday (01/04).

COMMINGLED RECYCLING PROGRAM

PAPER (PAPEL)



Newspaper, junkmail, envelopes
Magazines, catalogs, paper bags
Telephone books

PLASTICS (PLASTICOS)



Plastic cups, bottles, jugs, cartons
Styrofoam cups, containers
Look for triangle with 1 through 7

GLASS (VIDRIO)



Food jars
Beverage bottles

CARDBOARD (CARTÓN)



Cardboard without packing materials
Chipboard
Boxes

ALUMINUM & TIN (ALUMINIO)



Aluminum, steel, tin cans
Aerosol cans (must be empty)
Foil and foil baking pans



Recyclables Preparation

Please use this guide to assist you in properly preparing and disposing of your recyclable items. If you have any questions, please feel free to contact Customer Service.



Recyclables need to be relatively clean, dry, and empty. Examples of this include a mayonnaise jar wiped clean of residue with a spatula or emptying a soda bottle completely in the sink.



Lightly rinse the recyclable container, if necessary, to remove food particles. Please be conscientious of your water use while rinsing the containers – recyclables do not need to be run through a dishwasher, but simply cleaned of most residue.



Remove non-recyclable material from the items (such as plastic cereal inserts). Plastic and metal caps and labels do not need to be removed from the recyclables.



Do not place recyclables in plastic bags – they should be uncontained when placed in your recycle container(s). Continue to bag and tie your trash placed in trash receptacles as doing so will help contain odors and reduce pests.



Recycling receptacles must be out for collection the previous night or no later than 5:30 am the day of service.

Non-Recyclable Items

- Household trash
- Plastic bags
- Paper towels, napkins, facial tissues, diapers
- Hazardous waste containers
- Construction waste, wood
- Appliances
- Landscaping, yard clippings, trimmings
- Vehicle parts