



POLICIES



Collection Time: Please have your City of El Mirage barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.



Barrel Placement: Barrels must be placed at the end of the curb with the front facing the street (handles facing your home). Do not place barrels near anything that might be damaged by the automated arms. **Provide at least four feet of clearance in all directions from any obstacle.** (City Code § 52.16(A)). Placing barrels near obstacles may prevent your trash or recycling from being collected.



Containment: Bag and tie all trash before placing in the barrel. **Do not bag your recyclables.** All trash and recycling must be contained in your barrel(s) provided to you by the City of El Mirage and cannot protrude more than one foot beyond the barrel. **Refuse not contained in your City of El Mirage barrel(s) will not be collected and overfilled barrels will not be serviced!** Customers will be required to partially empty overfilled barrels and a truck will not return until the next regularly scheduled collection day.



Unacceptable Waste: Remodeling or construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, contact Parks & Sons Customer Service to make special arrangements (additional charges will apply).



Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Parks & Sons Customer Service or visit us online at parksandsons.com/hazardous.



Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, contact Parks & Sons Customer Service to arrange for a special pick up and pricing.

CONTACTS



Billing: All billing for your residential services is performed by the City of El Mirage. For any billing-related questions, please contact El Mirage Customer Service.

El Mirage Customer Service

Phone: (623) 933-1228 | Web: elmirageaz.gov
Monday through Friday, 7:30 am to 5:30 pm

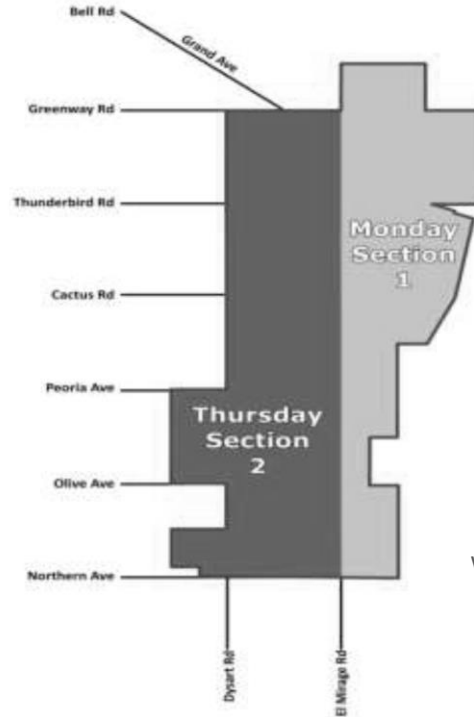


Service: Trash and recycling services are provided by Parks & Sons of Sun City, Inc.

Parks & Sons Customer Service

Phone: (623) 974-4791 | Web: parksandsons.com
Monday through Friday, 8:00 am to 4:00 pm

COLLECTION & 2017 HOLIDAY SCHEDULE



Section 1

East of El Mirage Rd.
Monday collection
(trash & recycle)

Section 2

West of El Mirage Rd.
Thursday collection
(trash & recycle)

Following is a list of the observed holidays this year. **If a holiday is not mentioned in the schedule, your trash and recycling collection will not be affected.**

NEW YEARS DAY: observed Monday, January 2

Section 1 collected on Tuesday (01/03).
Section 2 collected on Friday (01/06).

MEMORIAL DAY: Monday, May 29

Section 1 collected on Tuesday (05/30).
Section 2 collected on Friday (06/02).

INDEPENDENCE DAY: Tuesday, July 4

Section 1 collected on Monday (07/03) – no change.
Section 2 collected on Friday (07/07).

LABOR DAY: Monday, September 4

Section 1 collected on Tuesday (09/05).
Section 2 collected on Friday (09/08).

THANKSGIVING: Thursday, November 23

Section 1 collected on Monday (11/20) – no change.
Section 2 collected on Friday (11/24).

CHRISTMAS: Monday, December 25

Section 1 collected on Tuesday (12/26).
Section 2 collected on Friday (12/29).

NEW YEARS DAY: Monday, January 1, 2018

Section 1 collected on Tuesday (01/02).
Section 2 collected on Friday (01/05).